



Terms & Conditions

Jimena Lemck reserves the rights to change the terms and prices without notice. These changes will not affect any bookings that have been secured with a deposit.

SKIN ALLERGIES & CONDITIONS

The clients should inform Jimena of any issues that may affect the use of equipment and products. This includes sensitivities, allergies, and medical conditions etc. Jimena cannot be held liable for any reactions or losses that occur due to the clients not informing any of these conditions. Jimena reserves the right to refuse makeup application or hair services if any contagious skin, hair or eye infections are present.

BOOKINGS & TRAVEL UK

To secure your booking a non-refundable deposit is required to secure the date of your wedding. The amount may vary depending on how big the bridal party is. Without this deposit the date cannot be reserved. The deposit, trial date deposit and any travel fees will be required once confirming you would like to book Jimena. Once the booking/bookings are confirmed you will receive an updated invoice to say that the deposits have been paid and when the rest of the payments are due. These fees need to be paid via bank transfer. If an extra artist is needed on the day to assist Jimena, there is an additional fee of £150 for the whole morning. Please note, a travel fee will be assessed and added to the initial payment for the trial, then again for the initial wedding payment.

CANCELLATIONS

Once the deposit has been paid and the date is secured, Jimena agrees the service on the date of your wedding. In the unlikely event Jimena becomes unavailable on the day, Jimena reserves the right to designate another fully qualified artist to carry out the services. If for some reason another artist isn't available, a 100% refund will be given for your wedding day services. If the client cancels the booking, the deposit that has been paid will not be refundable and will be retained. This is intended to protect loss of business due to the fact other bookings will have been declined to allow your booking to go ahead.

REFUNDS

Jimena does not offer refunds for completed services. However, if you are for some reason dissatisfied with any aspect of the service you received, please contact Jimena directly and she will try her upmost to resolve the problem.

JimenaLemck Make-upHair by Jimena Lemck is a professional freelance Hair and Makeup service specialising in Weddings, Proms, and special occasions. With the expert knowledge Jimena can create the perfect and flawless makeover whilst enhancing your natural beauty.

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